

THE QUEEN ELIZABETH HOSPITAL BOARD JOB DESCRIPTION

JOB TITLE: Rehabilitative Therapy Technician I/II

SALARY SCALE: Z27-20: Z33-24

DEPARTMENT: Physiotherapy Department

REPORTS TO: Senior Physiotherapist/Occupational Therapist

DIRECT REPORTS: N/A

JOB SUMMARY

Under general supervision, assists in facilitating development and rehabilitation of patients with mental, emotional and physical disabilities by providing support to physiotherapists, occupational therapists and speech therapists.

MAJOR DUTIES AND RESPONSIBILITIES

The duties listed below are intended only as an illustration of the various types of work that may be performed:

- 1. Provides physical assistance with patient care;
- 2. Prepares patients for treatment;
- 3. Safeguards, motivates, and assists patients with exercises and functional activities;
- 4. During administration of treatments, provides routine modality treatments as prescribed by the supervising therapist;
- 5. Cleans work area and equipment after each treatment;
- 6. Completes specific clerical tasks as required;
- 7. Anticipates patient and therapist needs, and notifies of any adverse responses;
- 8. Participates in the identification of organizational system issues and contributes to the problem solving process;
- 9. Maintains inventory for the department;
- 10. Assists in orientation, training, instruction and supervision of new staff/students as appropriate;
- 11. Consults with the supervising therapist for advice and clarification of concerns to ensure that all queries are adequately addressed;
- 12. Operates and performs routine checks of instruments prior to use for proper functioning and cleanliness;
- 13. Performs all aspects of patient care in an environment that optimizes patient safety and reduces the likelihood of medical/health care errors;
- 14. Maintains confidentiality of patient information;
- 15. Participates in routine in-service training, continuing education and other education where applicable;
- 16. Keeps up-to-date with healthcare techniques and developments within the specialty and the general healthcare environment;
- 17. Ensures compliance to quality, health, safety and environmental standards;

- 18. Using customer service skills, establishes and maintains effective working relationships with employees, officials and members of the general public.
- 19. Performs any other related duty as assigned.

KNOWLEDGE, SKILLS & ABILITIES

- 1. Knowledge of safe and effective therapeutic practices and protocols across the specialties.
- 2. Knowledge of quality assurance protocols and practices.
- 3. Knowledge of safety and infection control procedures and practices.
- 4. Good interpersonal and communication skills.
- 5. Good decision-making and problem-solving skills.
- 6. Ability to perform assigned tasks according to exactly prescribed procedures and to make accurate observations of results.
- 7. Ability to work independently or as part of a team.
- 8. Ability to operate various therapeutic equipment used in patient treatment.
- 9. Ability to be patient, supportive and emotionally strong when working with patients.
- 10. Ability to manually handle patients.
- 11. Ability to deal sensitively with all patients.
- 12. Ability to function efficiently in a demanding, fast-paced environment.

REQUIRED TRAITS

- Accountability
- Collaboration
- Co-operation
- Confidentiality

- Flexibility and Adaptability
- Initiative
- Meticulousness
- Patience
- Respect

EDUCATION AND EXPERIENCE

Rehabilitative Therapy Technician I

An Associate Degree in Applied Science (Rehabilitative Therapy Technology) and not less than four years' relevant experience.

Rehabilitative Therapy Technician II

An Associate Degree in Applied Science (Rehabilitative Therapy Technology)